

Friday November 18, 2022

Our MS TEAMS Meeting will start shortly ... 9:00 AM CENTRAL

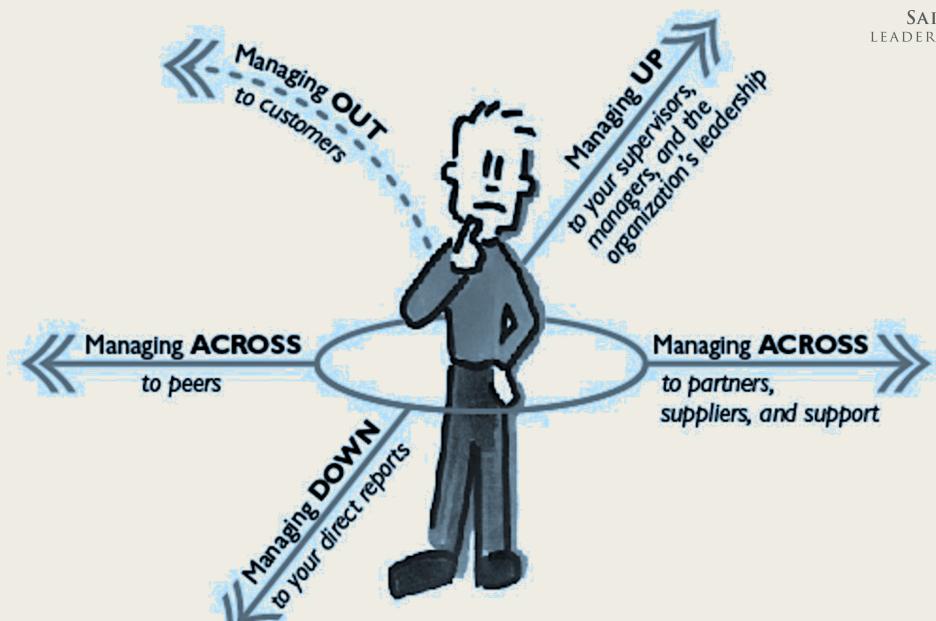


MANAGING UP, DOWN & ACROSS:

BUILDING INFLUENCE AND RELATIONSHIPS

Nov. '22 v. 021







"You don't have to like or admire your boss, nor do you have to hate him. You do have to manage him, however, so that he becomes your resource for achievement, accomplishment, and personal success."

- Peter Drucker



When to Manage Up



- A brand new boss, someone you've never met before.
- A manager you don't see face-to-face because she works in another location
- An insecure boss (hint: it's important to know how to tame his ego)
- An all-knowing or indecisive boss
- A manager who gives you conflicting messages
- A long-winded boss
- A hands-off boss
- A manager who isn't as smart as you
- A boss that's actually a board of directors



















"Managing Up is not an event – it's an ongoing process that, when done right, can be very rewarding. Treat it as an investment, not an overhead."

- Randhir Viera

VP Omada Health

Source: Linked-In D Silverman, April 2015

Successfully Managing Up and Across



Solve Boss's Problems Observe your Boss's Style

Calibrate Engagement Avoid Surprises



ID Boss's Strategic Issues

Source: Linked-In D Silverman, April 2015

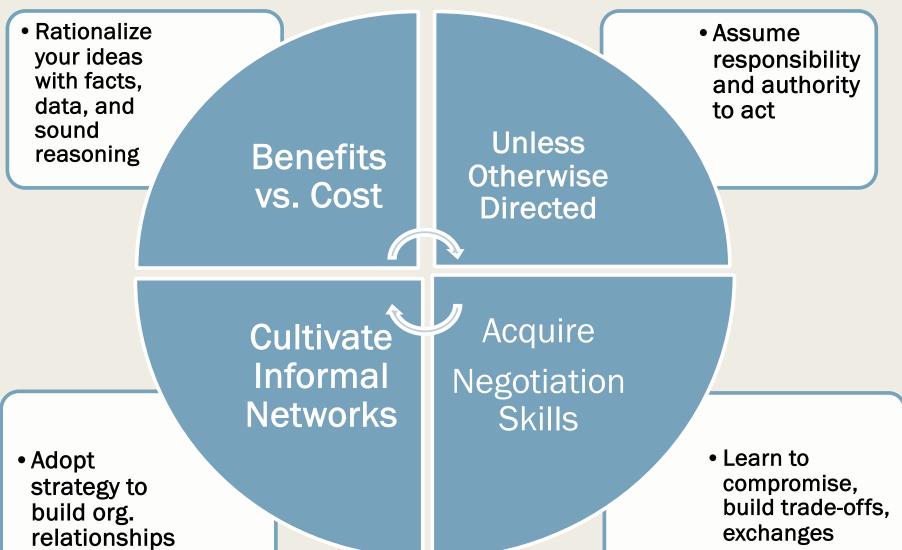
Successfully Managing Up and Across





Creating Influence





Building Boss Relationships



Put yourself in your boss's shoes

Show value

Make your boss look good

Know when & how to communicate with boss

Ask for feedback

Get to know your boss personally

Offer to help

Keep your boss informed

Under-promise and over-deliver

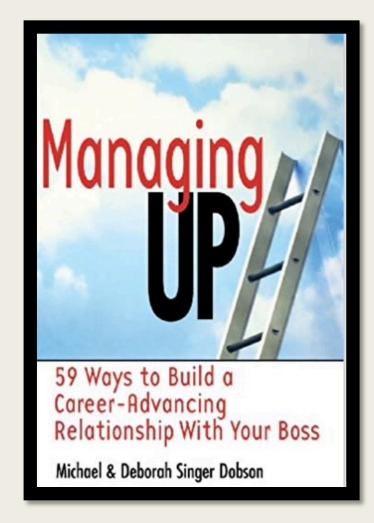
Stay above office politics and gossip

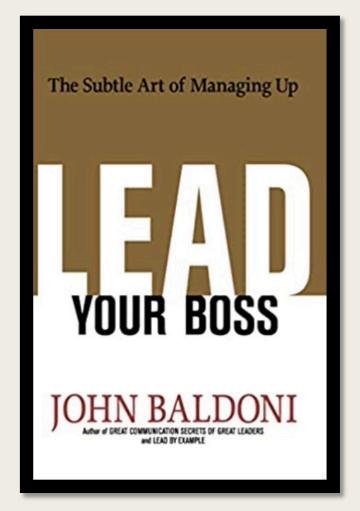
Establish a line of open communication

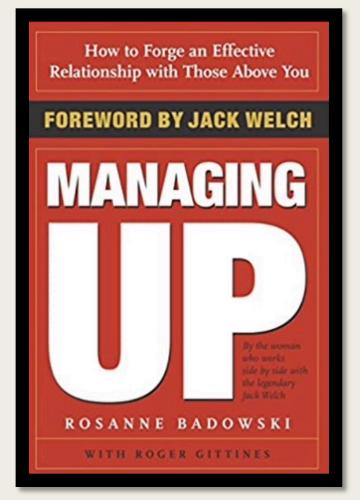


"At the end of the day, it's all about building trust within the relationship between you, your boss and your peers"













Investing in your most important relationship...



"Faith is above all a personal, intimate encounter with Jesus, and to experience his closeness, his friendship, his love; only in this way does one learn to know him ever more, and to love and follow him ever more. May this happen to each one of us."



- Pope Benedict XVI, 2009

